

Dear Sailor,

With the cruise fast approaching, we have been receiving numerous queries and have found that we are receiving many repeat questions. We therefore thought that we would share some useful information with you.

### **Managing your booking**

You can manage your booking by either phoning the MSC Cruises call centre, or by logging in to the MSC website. To access your booking online, follow the link at the end of this paragraph. Once there, click on the top right hand tab "Manage your booking" and enter the relevant details (booking number, name and surname). Once logged in you will be able to manage your booking including ordering pre-paid drinks and WiFi packages, and completing the passenger registration forms. We recommend that you double-check the spellings of names. Please be sure to read the Ts&Cs and FAQs. The link is as follows: <https://www.msccruises.co.za/en-za/Cruise-Deals/Theme-Cruises/Flock-At-Sea.aspx>

### **Shuttle service**

A shuttle service will be available between the airport and harbour. The cost is R140 per person one way or R280 per person return. MSC Cruises has advised that you should book and prepay for this service in advance. Please phone their call centre on one of the following numbers to make a booking: 011 798 3600, 0860 11 44 11, 087 075 0850 or 011 807 5111.

### **Parking at Cape Town**

Please note that parking facilities are **NOT** available at Duncan Dock. Secure parking is available at Portsworld Square and Breakwater at the V&A Waterfront (parking rates are determined by the carpark rates). However these are situated on the opposite side of the Waterfront and are not within walking distance of Duncan Dock. MSC therefore recommends a 'drop and go'; however we understand that it isn't possible for everyone.

There are several private taxi companies within the vicinity of the parking areas and transport can be arranged with them upon arrival. Alternatively, Uber is also an option. If you would like to obtain more information about the parking areas, you can call the V&A Information Centre on 021 408 7600.

### **Embarkation and disembarkation**

Embarkation on 24 April starts at 10h00 and closes at 13h00. Once the ship arrives back in Cape Town at 10h00 on 28 April, it will take approximately three hours for all passengers to disembark.

### **South African electrical appliances**

The MSC Sinfonia runs on both 110 v and 220 v. The plug sockets are American (110 v) and European round 2 pin (220 v). The South African 3 pin plug will require a European 2 pin round adapter. Please note that hairdryers are available in the cabins.

### **Dinner sittings**

Please make sure that you have provided MSC with your preference of dinner sitting. The first is at approximately 18h00 and the second at approximately 20h30. Please note that your table number and allocated dining time is only confirmed with you upon embarkation.

## Boarding Tickets

Be sure to print out **two** copies of tickets for embarkation. **PLEASE NOTE: Make sure that you travel with the document that you used to make your booking (either your ID or your passport).**

## Diabetes

If you have diabetes, please be sure to fill in a special needs form and return it directly to MSC Cruises. Should you need to take insulin, it can be stored in the bar fridge in your cabin. If you need to take emergency foods onboard you can take sealed sweets; however they should be kept to a minimum and you are advised to carry a doctor's note which states that they are needed as emergency snacks. You can download the special needs form online at: <https://www.msccruises.co.za/en-za/Already-Booked/General-Information/Legal-Docs.aspx>

## Merchandise

Although the deadline for the clothing has passed, there are a few other items that are available for order.



Beaded bracelet in blue, white and black with an etched penguin bead as the centre-piece. The bracelets are handmade by members of the Ocean View Association for Persons with Disabilities. The sale of these bracelets supports both African Penguin conservation as well as providing employment and skills training to people with disabilities. Price R40. To order please contact Nini van der Merwe on [nini.vdmerwe@birdlife.org.za](mailto:nini.vdmerwe@birdlife.org.za)



This harness keeps your equipment safely on your body, prevents neck-strain by transferring the weight to your shoulders and leaves your hands free. The harness can carry up to 7 kg of equipment, including a camera, video camera and binoculars. Price: R450, a portion of which is donated to BirdLife South Africa.

To place an order or to obtain more information, please contact Ferdie Sauer on [flsauer@iafrica.com](mailto:flsauer@iafrica.com) or call 072 230 2455. Please note that PostNet to PostNet will be used for delivery and a flat rate of R100 will be charged. Due to the harnesses being handmade, lead time for an order is 6-8 weeks.



Tee Time is a long-term supporter of BirdLife South Africa and has offered to produce memento for the Flock at Sea AGAIN! 2017 cruise. To obtain more information about the selection available or to place an order, please contact Simon Fogarty at [teetime@fhnewlands.co.za](mailto:teetime@fhnewlands.co.za). Please note that the belts (pre-orders only) will be available for collection at embarkation.

If you're on Facebook, don't forget to join our Flock at Sea AGAIN! 2017 group to join in with the conversation and to see interesting posts and updates:

<https://www.facebook.com/groups/184051415289185/>

Should you have any questions or comments, please don't hesitate to contact Emma Askes, our Events Programme Manager, on [emma.askses@birdlife.org.za](mailto:emma.askses@birdlife.org.za)

Best regards,

The Flock at Sea AGAIN! 2017 Organising Committee

Please note that this email is being sent to the main booking contact (i.e. the email address that was used to confirm your booking through MSC Cruises). Please ensure that the passengers with whom you are sharing receive this notification.